



## **Weybridge Cricket club online registration for 2018 - FAQ's**

**Overview** -The club is aiming to make life easier for members, reduce administration and ensure all subs and membership fees are paid on time by using an online registration system.

**Benefits** – Members will no longer have to print or collect forms. The club will have clean, accurate, updated records of our membership ensuring club communication goes to the right address and the timely payment of fees which will help with cash flow.

**Sound great – how do I do it** – Go to <https://membermojo.co.uk/weybridgecc> or click on the link from the clubs website <http://weybridgecc.co.uk/>

**How do I pay?** You can pay immediately using internet banking (the clubs bank details will be provided to you). We also accept PayPal (but this does incur a fee) You can also pay by card, cash or cheque at the club. We can accept special arrangements as some members require payment by instalments which we try to accommodate (but it does impact on club cash flow)

**I volunteer at the club – do I still have to pay?** – Yes, everyone pays, no exceptions.

**I did this last year, why do I have to do it again?** So that the records have updated information and you are enrolling for the right membership

**What is the cost?** - The costs for 2018 vary depending on the type of membership – everything is on the site. If a combination you require is not available, please register, tick pay later and contact the club for the accurate amount to pay – we do give sibling discounts.

**It is very early to pay for Cricket? Can't I pay nearer the time?** Unfortunately not. The club has to invest in our glorious pitch, confirm bookings for additional pitches, pay league entry fees, maintain the Pavilion and secure the many professional coaches we require to continue our success. If you have not paid you are not a member and run the risk of losing your place as demand is way above our capacity.

**You'll have a lot of data – is it secure?** - We took some time to look at the right options for our members to ensure data safety. The company we are using has a security policy here - <https://membermojo.co.uk/mm/security> They are up to industry standards and while nothing can be 100% guaranteed we can probably be sure that they are not high on the hit list of North Korean or Russian hackers.

**I ticked pay later – how will you know when I have paid?** We receive daily reports on registration and can check who has paid. Do please ensure you include a reference (surname/squad) with any payment to ensure we can track it and reconcile.

**Any other questions?** Pop into the club or email [juniors@weybridgecc.co.uk](mailto:juniors@weybridgecc.co.uk)