



## **Weybridge Cricket club online registration for 2017 - FAQ's**

**Overview** -The club is aiming to make life easier for members, reduce administration and ensure all subs and membership fees are paid on time by introducing an online registration system.

**Benefits** – Members will no longer have to print or collect forms, post or hand them in, write cheques or leave notes at the bar. The club will have clean, accurate, updated records of our membership ensuring club communication goes to the right address and the timely payment of fees which will help with cash flow. Everyone will have more time to play and watch cricket.

**Sound great – how do I do it** – Go to <https://membermojo.co.uk/weybridgecc> or click on the link from the clubs website <http://weybridgecc.co.uk/>

**How do I pay?** You can pay immediately using PayPal on the website or tick a 'pay later' box which allows you to pay by card, cash or cheque, or by internet banking (the clubs bank details will be provided to you). We can even accept special arrangements as some members require payment by instalments which we can do (but it does impact on club cash flow)

**I don't have a PayPal account** – tick the pay later box and select a method that suits.

**I volunteer at the club – do I still have to pay?** – Yes, everyone pays, no exceptions. We all use the club and so should pay, we are not in a financial position to do otherwise.

**Why do I have to fill in all this information – you have some of this already!** We appreciate that view and did look at importing all our existing data but with nearly 500 members it was quite a task to get the data in the formats required. We therefore decided that creating accurate, clean records this year would be a better option and make life easier next season and beyond. For example next February we will be able to send out auto renewals for everyone.

**What is the cost?** - The costs for 2017 vary depending on the type of membership – everything is on the site.

**It is very early to pay for Cricket? Can't I pay nearer the time?** You can register now and pay later – but please pay before the end of March to get the early bird rates, after then prices will increase. Remember, in some squads, places are limited.

**You'll have a lot of data – is it secure?** - We took some time to look at the right options for our members to ensure data safety. The company we are using has a security policy here - <https://membermojo.co.uk/mm/security> They are up to industry standards and while nothing can be 100% guaranteed we can probably be sure that they are not high on the hit list of North Korean hackers.

**I ticked pay later – how will you know when I have paid?** We receive daily reports on registration and can check who has paid. Do please ensure you include a reference (surname/squad) with any payment to ensure we can track it.

**Any other questions?** Pop into the club or email [colts@weybridgecc.co.uk](mailto:colts@weybridgecc.co.uk)

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