



invalid **Joining the Sid Vale Association**

Joining online is the quickest and easiest way to start your membership. Just go to our website page [here](#) where you can find current subscription rates and submit your application on our secure partner site membermojo.

How to fill out the form

Enter your contact details and choose the type of membership you require. If this is a Life or Joint membership you should enter the details of the second person as well. There is a beneficial subscription rate for those living with the Sid Valley – [see map](#).

Gift Aid. As we are a registered Charity Incorporated Organisation (Reg No 1154749), the Government allow us to claim an extra 25p for every £1 of your subscription – at no extra cost to you. So please tick the box if you can, to allow us to make this claim until you notify us otherwise. You must be a UK taxpayer with payments exceeding the amount we reclaim.

Complete the form and click the  button at the bottom. You will then be taken to our secure partner site, membermojo where you will be able to confirm your details and complete checkout. If you notice a mistake then click , and make corrections. Once you are happy click .

Payment method options

You can choose from two methods of payment:

The screenshot shows a 'Payment' section with the heading 'Pay with PayPal using your PayPal account or credit/debit card'. Below this, there are two main buttons: a yellow 'PayPal Checkout' button and a dark grey 'Debit or Credit Card' button. At the bottom, it says 'Powered by PayPal'.

PayPal. Simply pay with your PayPal account.

Debit or Credit Card. We use PayPal as our online credit/debit card provider. After you click the button you will see the standard form to enter your card details. Your Bank may also ask for further identity checks.

Following submission ...

After you submit your application, you will be sent an email receipt and Welcome Pack detailing your membership and a link to download our latest SVA magazine.

Renewals and Direct Debits

We operate a Direct Debit scheme to simplify Annual Membership renewals, so we invite all annual members to take out a Direct Debit as explained in the following FAQ.

Frequently Asked Questions (FAQ) about Joining

Here are some of the most frequently asked questions about joining the SVA. If you would like to talk to one of our team, please come along to one of the Wednesday SVA coffee mornings at the HQ, or email to membership@sidvaleassociation.org.uk

Click on any question heading to reveal the answer.

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How does becoming a member help the SVA?

The SVA relies on volunteers for all its work, but still has to find large amounts of money to provide and maintain these facilities. Your membership fees are an important contribution to helping us meet our objective into the future: to promote the history, geography, natural history and architecture of the Sid Valley; to maintain the land we own which is used by residents for recreational activities; and to run the Museum. [Back to FAQ](#)

What benefits are available to SVA members?

As a member of the SVA you will:

- *Receive our SVA magazine twice a year, delivered to your door by our volunteer postal team. If you are outside our delivery area, we will send you a link to download it.*
- *Get Free entrance to Sidmouth Museum and Town Walks. See [museum website](#) ►*
- *Get Discounted entrance to our schedule of talks and events*
- *Be invited to attend our Annual General Meeting*

Please Note: Benefits are only available once payment has been received.

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How do we manage your membership information? - membermojo

We use membermojo, a leading UK company in membership management software who host membership databases for a growing number of UK institutions. The SVA

selected membermojo after reviewing the best way to provide an online facility for securely managing the membership database. You can visit their site to learn more about them, and read [testimonials](#) ► from some other organisations using their system.

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Payment methods: PayPal/Credit card

We provide two methods of online payment

- **PayPal.** Select this option to pay with your PayPal account.
- **Debit or Credit Card.** This uses PayPal as the card payment provider, using the “standard” online form for card payments

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Renewing an annual membership

The easiest way to renew is by Direct Debit. We use an automated renewal process which simplifies life for both you and ourselves, and ensures your membership does not lapse.

We are asking all annual members to take up payment by Direct Debit. If you are unable to pay by Direct Debit, then you can renew online using a credit/debit card or PayPal.

You can set up to pay renewals by Direct Debit at any time as explained [below](#).

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How to set up a Direct Debit with us

You can set up your Direct Debit mandate at any time by clicking this [link](#) ►. This takes you to our secure website page managed by GoCardless. A simple form will prompt you for your name, address and bank account details. GoCardless will then contact your bank and set up the direct debit arrangement. Your bank details are held by GoCardless and not passed on to the SVA. The arrangement is fully covered by the Direct Debit Guarantee. You are in control and can cancel at any time.

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The benefits of Direct Debits for Annual Membership payment

Convenient. Payments are automatically collected on the anniversary of your annual membership, so you can be assured that your membership is always up to date.

No surprises. You're in control. You'll always be notified by email before each payment is collected and can cancel at any time.

Safe and secure. Direct Debit is safe as you are always protected by the [Direct Debit Guarantee](#).

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Will I get a Reminder when renewal is due?

The membermojo system sends out reminders around 4 weeks before renewal is due letting you know the date for payment.

Direct Debit and GoCardless

Where renewal is by Direct Debit, we have engaged GoCardless, a large and trusted organisation regulated by the FCA, to provide the Direct Debit facilities. Some of you will already be familiar with GoCardless because it is used by many suppliers and

charities, both large and small.

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Privacy Policy

We only keep data for managing memberships and contacting you with the Newsletter. Membermojo and GoCardless undertake to use the information you provide solely for maintaining your membership and not to pass information to third parties.

- Read our privacy statement [here](#).
- Read the Membermojo privacy statement [here](#).
- Read the GoCardless privacy statement [here](#).

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Where is the SVA Headquarters?

Our address is The Sid Vale Association CIO, 12 Church Street, Sidmouth, EX10 8LY. This building was acquired in 2023 and was formerly occupied by the 1922 Service Mens' club. The SVA has extensively refurbished the building to preserve it as an important part of local heritage.

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Can I help by Volunteering?

There is no obligation to volunteer to become a member. Of course, we would be delighted if you want to help, and you can find out more [here](#) or contact membership@sidvaleassociation.org.uk. The SVA is staffed entirely by around 150 volunteers, and here are some of the many varied areas in which they are actively improving life for residents in the Sid Valley:

- Maintaining our estate, gardening-like activities, footpaths and river.
- Museum stewards, helping with exhibits
- Researching local history and documenting exhibits and archives
- Organising events, walks and talks
- Reviewing planning applications
- Managing finance and investment
- Publicity and publications

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Making a Donation

Help us in our efforts to sustain and improve our way of life in the Sid Valley. We are always grateful for any donations or bequests, however large or small. Here are the ways you can make your donation:

- **By Credit Card Online:** We use the SumUp payments system for credit card donations. Click [here](#) and follow the on-screen instructions, or look for the donations box on our website. You can tell us your name and send a message with your donation.
- **At the Museum:** You can donate by card or cash at the Museum.
- **By Bank Transfer:**
 - Payee: The Sid Vale Association

- Sort code: 40-52-40
- Account: 00016416
- Please put your name in the reference field followed by "DTN", for example. "Jane Doe DTN".

If you have any questions about making a donation or bequest, please contact our Treasurer Gary Turner at treasurer@sidvaleassociation.org.uk

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