



*OTTO Holiday Club*

# PREMIUM MEMBERSHIP TERMS & CONDITIONS



# Terms and Conditions for OTTO Holiday Club's Premium Membership

Effective Date: January 2025

## 1. Introduction

By subscribing to OTTO Holiday Club Premium Membership, you agree to the following Terms and Conditions.

Please read them carefully before subscribing.

## 2. Membership Eligibility

- Premium Membership is available to individuals aged 18 or older.
- Premium members must reside in the UK
- Subscriptions are non-transferable and intended for personal use only.

## 3. Subscription Fees and Durations

- The annual membership fee is £29. This membership is valid for 12 months from the subscription date and will not automatically renew.
- The 5-year membership for OTTO Holiday Club is available at a one-time fee of £100. This membership does not automatically renew at the end of the 5-year period. Members will have the option to renew manually, subject to the membership terms and pricing available at that time.
- The lifetime membership for OTTO Holiday Club is available for a one-time fee of £250. No recurring payments will be taken, and the membership will not be automatically renewed. All terms and conditions apply as outlined in the membership agreement.
  - Definition: A "lifetime membership" is valid for the lifetime of the individual who purchased it or, if purchased as a gift, the lifetime of the recipient. For the purposes of this agreement, "lifetime" is defined as the natural life of the individual or the operational lifetime of the company, whichever ends first. In the event the company ceases to operate, all memberships, including lifetime memberships, will terminate without any obligation for refunds. This clause is subject to the company's obligation to comply with applicable consumer protection laws, and no further liability will arise unless otherwise required by law.

## 4. Benefits

- Premium members gain access to:
  - Travel hacks, money-saving tips, and holiday alerts sent straight to your inbox
  - Exclusive deals and offers tailored to school holiday travel
  - Regular newsletters with destination guides and product reviews
  - Coming soon: eBooks and a directory of approved school holiday providers!
- Benefits are subject to availability and may vary by location or season.

## 5. Cancellation and Refunds

- You may cancel your membership within 7 days of purchase for a full refund, provided no benefits have been used.
- Cancellations after the 7-day period will not be eligible for refunds.

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## 6. Limitations

- Discounts and offers cannot be combined with other promotions or transferred to non-members.
- OTTO Holiday Club reserves the right to modify or withdraw benefits without prior notice.

## 7. Member Responsibilities

- Members must provide accurate information when signing up and promptly update any changes.
- Use of membership benefits must comply with OTTO Holiday Club's guidelines and policies.

## 8. Termination of Membership

- OTTO Holiday Club reserves the right to terminate memberships in cases of misuse, fraudulent activity, or violations of these Terms and Conditions.
- Terminated memberships will not be refunded.
- In the event that OTTO Holiday Club ceases to operate, all memberships will be terminated. No further services will be provided, and no refunds will be issued. This is in accordance with the terms and conditions agreed upon at the time of purchase.

## 9. Data Protection

- By subscribing, you agree to OTTO Holiday Club's privacy policy regarding the use and storage of your personal information.
- We are committed to storing your personal data securely and take reasonable technical and organisational measures to protect it. However, while we strive to ensure the security of your information, we cannot guarantee that unauthorised access, data breaches, or other security incidents will never occur. To the extent permitted by applicable law, OTTO Holiday Club disclaims liability for any damages resulting from such incidents, except where they arise due to our negligence, failure to comply with data protection laws, or other legal obligations.

## 10. Changes to Terms and Conditions

- OTTO Holiday Club reserves the right to update these Terms and Conditions at any time. Subscribers will be notified of significant changes.

## 11. Contact Information

- For questions, concerns regarding your membership or to cancel, contact [wishyouwerehere@ottoholidayclub.co.uk](mailto:wishyouwerehere@ottoholidayclub.co.uk)

By subscribing to OTTO Holiday Club's Premium Membership, you acknowledge that you have read, understood, and agree to these Terms and Conditions.