

Gloucester & Bristol Diocesan Association of Church Bellringers

Membermojo System FAQ

Do I have to pay my subs using Membermojo?

Eventually, we would like members to pay their subs through Membermojo as it greatly reduces the administration work of our volunteer branch officers. It will also be much quicker as Membermojo is updated instantly. However, **for 2025/2026**, we will still collect subs using the existing methods via your tower correspondent.

Can I register other family members using Membermojo?

If you are registered with Membermojo, then you will be able to register up to two additional members (eg of your own family). When you have finished entering your personal details, and get to the Checkout page, scroll down to where it says 'More Checkout Options' and choose 'New Membership'. It will then present you with another membership form and will allow you to use the same e-mail address again. When you have added your additional family members and clicked 'Checkout' for the final time you can pay, or choose how you will pay. The advantage of doing it this way is that you can make one payment for everybody in your family. If you don't add the other members initially, you can log in later and go to the 'Your Membership' page, and choose 'Additional Membership'.

Can more than one member use the same email address?

Yes, with Membermojo this is possible and can be used for members who are in the same family or household. Once logged in with the shared email address, you can switch between the membership records that have that same email address. See details above.

Is the system compliant with data protection regulations (GDPR)?

Yes. The data is collected, used and saved in accordance with our own Privacy Policy available to view on our website. The Membermojo system is held on secure UK-based servers. Your data is visible only to our administrators (the Membership Secretary, Association and Branch Treasurers).

Why isn't my e-mail address recognised when I try and log in?

We haven't uploaded member's details, so until you have added them yourself, it won't recognise you. Click 'Join Us/Renew' and it will take you to the membership form where you can add your details. It won't take long. Next time you log in, it will recognise you.

Can a member belong to multiple organisations on MemberMojo?

Yes. Member details are held separately for each organisation. If a member uses the same email address for multiple organisations and they sign in from the G&B MemberMojo pages or by following a link from a G&B MemberMojo system email, they will see the

details the G&B hold for them. Once signed in, the member can switch between organisations by clicking their name in the menu bar.